ANNOUNCEMENT!

A New Class From Slot Tech Magazine 100% New Program

Dear Friends,

Since 2001, Slot Tech Magazine's training programs have taught hundreds of slot techs how to repair sub-assemblies such as power supplies and monitors down to the component level. We now offer an entirely new program that takes a closer look at the gaming devices themselves and how they all work together in the casino environment.

Class Schedule

Class times: 9:00am-4:00pm
Day One
Slot Machine Anatomy 101
A section by section overview of the internal components that make up a modern Slot Machine, starting with the power supply all the way to the candle lights. Common failures, diagnosing issues on the floor and simple tricks and fixes to get the machine back up and running. This will cover the following parts:

Tools of the Trade, Common tools every tech should have in their daily kit
Power Supplies
Back Planes
CPU, Brain Boxes
LCD Monitors
Buttons
Smart Button Decks
Touchscreens
Reel Controllers
Reels Motors, Strips, and Baskets
Sound Systems
Bells and Whistles - Light Controllers, motion chairs, bass thumpers, etc
Toppers and Candles
All about the Bases
TiTo Systems-Printers and BVs

Previous classes at Aruba Stellaris Casino

Previous class at Sycuan, San Diego.

Day Two
Machine Communications 101

How machines communicate with each other, players tracking systems, player reward systems, and regulator monitoring. Diagnostic troubleshooting, cable connector creation, and fiber optic networking do's and don'ts.

Player Tracking Systems
Progressive Systems
State Regulator Monitoring Communications
Basic Networking, Ethernet and Fiber
Switches, Routers
Diagnosing common Networking issues
Power Protection, UPS Systems

Day Three
Machine Settings

A look behind the screens of a slot machine. Setting general options, percentages, checking self-diagnostics, error logs and reports. Determining if a RAM Clear is required, finding Coin-in and Out values. Upgrading machine BIOS and OS. Checking current versions. Navigating the "attendant" screens Vs. the "Tech" screens.

Backscreens
Error Logs
Self Diagnostics Settings
Common "lockups"
Option Settings
Coin In/Coin Out Reporting
Ram Clears
BIOS Upgrades
MMR (Machine Maintenance Requests) Forms

Day Four
Preventative Maintenance

Keeping the slot floor up and running is the number one priority for a Tech. Doing preventative maintenance is the best way to avoid costly repairs and maintain peak slot performance. A downed machine is not making money for anyone.

Importance of PMing machines
General PM Procedure
PM Checklists
Suggested PM Timetables
Shop set-up, information resources, and quality parts and service suppliers.

Hands-on training for anyone that is technically oriented tends to have the greatest effect. Getting down and dirty drives the point home with most students. Best of all, if they make a mistake, they will learn from it and improve.

Hands on labs include (but not limited to) making network cables, swapping a bad touchscreen, diagnosing basic LCD faults, Setting Options, Ram Clearing machines, setting up a Player Tracking System and, most importantly, performing PMs on machines.

Comments:

Some of the training options will vary and will be discussed with the property beforehand. Having a "non-live" machine for demonstration would be ideal for most of the class. Having a small bank to actually have the students perform PMs would be great. Many casino floors have an out-of-the-way bank that could be used and the floor would have some nicely PM'd machines once the class is over.

The slot techs you have working on the floor will likely already know some of this material. However, class instructor Greg Agostini is a well-known and experienced slot tech with a broad range of experiences and capabilities. For a novice tech, this is a great way to begin your new career as a slot tech. For the experienced tech, this program is less about learning new things than it is about doing your job better and faster with fewer mistakes. Sometimes just a few little tricks can make all the difference.

The cost of the class is the same as my "Bench Tech" class, $8995 for up to 15 people. That includes all classroom materials.

To reserve dates for your class, please contact:

Randy Fromm-Publisher
Slot Tech Magazine
401 W. Lexington Ave. #777
El Cajon, CA 92022
mobile.619.838.7111
editor@slot-techs.com